



Quality Policy Statement

Ion Water and Environmental Management is committed to providing total customer satisfaction and full compliance with regulatory and legislative bodies at all times, to ensure every employee is charged with the responsibility to meet all customer requirements and to continually improve the quality of service.

By maintaining an effective Quality Management System and Integrated Management System Ion aim to:

- Meet the requirements of ISO 9001:2000 (Quality), ISO 14001 (Environment) and ISO 18001 (Health and Safety).
- Ensure employee development through involvement, training and communication.
- Ensure all employees understand and implement our Company's Policies and Objectives.
- Ensure all services provided conform to Customer requirements and within agreed timeframes.
- Maintain a high degree of Quality awareness at every level of the Company.
- Maintain a healthy constructive work environment that enables all personnel to produce optimal output.
- Establish Quality Objectives which will be regularly reviewed together with our Quality Management System at regular Management Review meetings to ensure continual focus, relevance, suitability and continual improvement.
- Eliminate non-conforming product and services.
- Develop customer relations through the concept of customer and supplier working in partnership through the pursuance of this Policy.

Signed :

A handwritten signature in black ink, appearing to be 'P. Khan'.

Position: Managing Director

Date : 8/07/08

This Policy will be reviewed annually